

# El Porton

## Liability and One-Year Limited Warranty

El Porton solid wood products are warranted for a period of 1 (one) year from the date of shipment and at the time of the shipment from EL PORTON, to be free of defects of materials and workmanship, which would render said solid wood products unserviceable, or unfit for ordinary, recommended use.

### LIMITATIONS AND EXCLUSIONS

**The following shall not be considered defects in materials or workmanship, and are not covered by this limited warranty:**

1. A product, which has been trimmed to expose mortise and tenon joint or dowel joint.
2. Unfinished products, which have not sealed within 10 (ten) days of delivery.
3. Warp shall not be considered a defect unless it exceeds  $\frac{1}{4}$ ".
4. Warp for any door that is 1-  $\frac{3}{8}$ " thick and wider than 36" and or taller than 84".
5. Warp for any door that is 1  $\frac{3}{4}$ " thick and wider than 42" and or taller than 96".
6. Any 1- $\frac{3}{8}$ " thick door used as an exterior door.
7. Any door used as a Gate. Gates with NO maintenance ONCE a year minimum.
8. Doors with wood panels more than 14" wide.
9. Improperly installed products.
10. Damage caused by others by any circumstance beyond the control of EL PORTON, including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, storm, tornado or other acts of nature.
11. Attempts by persons other than authorized EL PORTON representatives to repair products.

12. Surface checks less than 1/32" in width and/or 2" in length.
13. Panel movement (shrinkage) of 1/8" or less. Temperature and humidity may cause wood panels in your door and furniture to shrink, leaving an unstained line along the panel edge. The panels in your doors and furniture have been designed to "float", which prevents cracking.
14. Natural variations in the color or texture of the wood, even within same door or furniture.
15. Variations or unsatisfactory results in gloss level, texture or appearance resulting from the filed application of stains, paint or any other finish materials.
16. Appearance of factory finishes after a period of 3 months from invoice date.
17. Rusting or discoloration of decorative metalwork such as clavos, strap hinges, speakeasy doors, speaks easy grilles, furniture hinges and pullers, etc.
18. Placement, size or quantity ok knots in Knotty Alder and Knotty Pine.
19. Raised grain on wire brushed surfaces.
20. Variation in distress patterns.

**Doors should not be installed where there is no overhang or where there is excessive exposure to direct rain and/or southern/western exposure.**

If the claim nonconformity is warp, EL PORTON may defer repairing or replacing the product for a period of 12 (twelve) months from the date of claim or the date when the product was installed, as it is not uncommon for a temporary warp condition to occur as wood doors and furniture adjust to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

EL PORTON products are warranted against seal failure only if installed in the product by EL PORTON.

If a EL PORTON wood product does not meet the standards, EL PORTON will, at its discretion either repair the product, replace the product in the original condition supplied or refund the original purchase price paid to EL PORTON.

In no event shall EL PORTON pay for the cost of labor, installation or finishing of the replacement of the original product or for any other cost relating to the replacement of the product, all of which shall be the sole responsibility of the person making the warranty claim.

**THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF PRODUCTS OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH PRODUCTS ARE INSTALLED.**

Claims under this limited warranty must be made in writing within the period of this warranty and prior to beginning of any repair work to: EL PORTON 1144 13<sup>th</sup> St. 102-324 Imperial Beach CA 91932. Claims must detail the date of purchase, THE NATURE OF THE PROBLEM, and the name, complete address and telephone number of the person making the claim. EL PORTON reserves the right to, and must be given at least a 30 (thirty) day opportunity to have any product which is subject of a warranty claim field inspected by an EL PORTON representative.



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